



Community Resource Directory
Updated August 2011

TABLE OF CONTENTS

Child and Family.....	3-5
Clothing.....	5
Deaf and Hard of Hearing.....	6
Dental.....	6
Disability Services.....	7
Domestic / Partner Violence.....	8
Education.....	9
Elder Services.....	10-11
Employment.....	11-12
Family Planning.....	13-14
Food.....	15-19
Furniture.....	20-21
GLBTQ services.....	22-23
Hepatitis testing / treatment.....	23
HIV counseling and testing.....	24
HIV Case management / peer support.....	25
HIV Post-Exposure Prophylaxis.....	25
Hospice services.....	25-26
Housing.....	26-28
Insurance.....	28-29
Legal Assistance.....	29-31
Medical Care - Primary.....	31
Medical Care - Free care.....	32
Medical Care - Clients living with HIV.....	32
Mental Health.....	33-36
Mental Health Emergency Services.....	36
Needle Exchange/Syringe Disposal/Overdose Prevention.....	37
Sexual Assault / Rape Assistance.....	37
Sexually Transmitted Infections (STI) testing/treatment.....	38-40
Social/Recreational.....	40-42
Substance Use.....	42-45
Transportation.....	46
Utility / Fuel Assistance.....	47
Vision.....	48
Youth / Teens.....	48-52

Child and Family

Agency name: Advocates Community Counseling		Insurance/Fee: N/A	
Address: 354 Waverly St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-935-0769	
Website: www.advocatesinc.org			
Days and Hours of operation: Mon - Thurs, 9:00AM to 6:30PM. Fri, 9:00AM to 5:00PM.			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Individual, family, and group counseling for children, youth and families, child and family home-based services			

Agency name: Jewish Family Services		Insurance/Fee: No insurance, fee based on income	
Address: 475 Franklin St. Suite 101	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-875-3100	
Website: www.jfsmw.org			
Days and Hours of operation: Mon - Fri, 8:30am - 4:30pm			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Citizenship and acculturation assistance, elder services such as homecare, guardianship, and care management, adoption services, child and family services such as new parents and parents of children under age 5, and other community services.			

Agency name: SMOC		Insurance/Fee: N/A	
Address: 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-2250	
Website: www.smoc.org			
Days and Hours of operation: Mon - Thurs, 8:30AM - 7:30PM Fri, 8:30AM-5:00PM.			
Services are provided in the following languages: English, Spanish, and Portuguese.			
Service Description: Individual, family and group counseling for children, youth, family.			

Agency name: Project Just Because, Inc.		Insurance/Fee: N/A	
Address: P.O. Box 36 45 G South St.	City: Hopkinton	State: MA	Zip: 01748
Contact Person: Cherylann Lambert Walsh		Phone: 508-435-6511	
Website: www.projectjustbecause.org			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Supplies adults and children in need. Provides clothing, toiletries, gift baskets, career items, school supplies, blankets, toys, furniture, baby items, housewares, etc. And special needs can also be addressed throughout the year through Sponsorship Program. Can email request, such as back to school supplies, food, etc, and that need will be met specifically. Clients can also send a friend or family member if they don't want to go themselves.			

Agency name: Wayside: Community Service Agency		Insurance/Fee: Mass Health	
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person: Beth Chin		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: English, Portuguese, Spanish			
Service Description: Wraparound Process of Intensive Care Coordination, Family Support and Training through Parent Partners, for Framingham/Metrowest Area for MassHealth youth, with serious emotional disturbance under the age of 21			

Agency name: Wayside: FamilyWorks		Insurance/Fee:	
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: Spanish, Portuguese, Creole, French			
Service Description: Provides Family stabilization meeting with families in their natural environments. Includes: therapeutic counseling, behavior management, skill building and accessing community resources. Take Charge Group, Anger Management for Teens and Practical Parenting Group.			

Agency name: Wayside: Metrowest Community Counseling		Insurance/Fee:	
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: English, Portuguese, Spanish, ASL			
Service Description: Mental Health Counseling provided to only Children and Families. Adults with Children receiving Wayside Services are also eligible.			

Agency name: WIC		Insurance/Fee: N/A	
Address: 300 Howard St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-1445	
Website: http://www.fns.usda.gov/wic/ or http://www.smoc.org/index.asp?pgid=84 (WIC is part of SMOC in Framingham)			
Days and Hours of operation: Monday, Tuesday, Thursday, & Friday: 8:30am-4:30pm Wednesday 12:00pm-7:00pm			
Services are provided in the following languages: English, Spanish, Portuguese.			
Service Description: Supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.			

Clothing

Agency name: A place to turn		Insurance/Fee: N/A	
Address: 99 Hartford St,	City: Natick	State: MA	Zip: 01760
Contact Person: Joanne		Phone: 508-655-8868	
Website: www.aplacetoturn-natick.org			
Days and Hours of operation: Mon, Tues, Thurs 9:30AM to 12:30PM, Wed 11:00 - 12:30, Wed 5:30PM to 7:00PM by appointment.			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Food and clothing. Need referral form from other agency.			

Deaf and Hard of Hearing

Agency name: The Learning Center		Insurance/Fee:	
Address: 848 Central St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-5110	
Website: www.tlcdeaf.org			
Days and Hours of operation: Mon - Fri, 9:00AM to 5:00PM			
Services are provided in the following languages: ASL			
Service Description: Provides education and programs for deaf and hard of hearing students.			

Dental

Agency name: Edward M. Kennedy Health Center		Insurance/Fee: Accepts most insurance, including Mass Health	
Address: 19 Concord St,	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-270-2635	
Website: www.gbvhc.org/services_framingham.html			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish, and Portuguese			
Service Description: Dental services - 1 and a half year waiting list for clients (as of 8/10). Will immediately take clients under 18, over 60, or those who have Diabetes or are pregnant. Question about HIV+ clients unanswered.			

Agency name: HIV Dental Ombudsperson Program		Insurance/Fee: N/A	
Address: 774 Albany Street, 2nd	City: Boston	State: MA	Zip: 02118
Contact Person:		Phone: 617-534-2344 617-534-4717 x1	
Website: www.massresources.org (Click on HIV/AIDS Resources, then HIV Dental Program)			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: The HIV Dental Ombudsperson Program (HIV DOP) is a government-funded program to improve dental care for people living with HIV/AIDS. The program helps patients find quality dental care, investigates discrimination complaints, and educates people about the oral health needs of people with HIV/AIDS.			

Disability Services

Agency name: Adlife Healthcare, LLC		Insurance/Fee: Mass Health	
Address: 808 Worcester Rd.	City: Framingham	State: MA	Zip: 01702
Contact Person: Lee Austin Johnson		Phone:	
Website:			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Provides in home services to elderly / disabled clients. Services may include personal care, meal preparation, heavy cleaning, some medical care. Must have Mass Health and get documentation from primary care physician stating that services are necessary. HIV/AIDS counts but client needs to show that he or she cannot perform certain activities.			

Agency name: Justice Resource Institute		Insurance/Fee: N/A	
Address: 354 Waverly St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Diedre Hunter - director		Phone: 508-872-0669	
Website: http://jri.org/Programs-Disability-Services.php			
Days and Hours of operation: Varies with program.			
Services are provided in the following languages:			
Service Description: Provides day habilitation, employment and training services, and residential services for clients with significant disabilities.			

Agency name: MetroWest Center for Independent Living		Insurance/Fee: N/A	
Address: 280 Irving St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Paul Spooner		Phone: 508-875-7853	
Website: www.mwcil.org			
Days and Hours of operation: Mon-Fri, 9:00AM to 5:00PM			
Services are provided in the following languages: English, Spanish, and Portuguese			
Service Description: Independent living services for people with disabilities. Includes advocacy, information and referral, peer support, skills training, computer training.			

** For employment services for clients with disabilities, please check "Employment" section. For housing services for clients with disabilities, please check "Housing" section.*

Domestic / Partner Violence

Agency name: Gay Men's Domestic Violence Project		Insurance/Fee: N/A	
Address: 955 Massachusetts Avenue PMB 131	City: Cambridge	State: MA	Zip: 02139
Contact Person: No specific person - speak to the person who answers the hotline		Phone: Office: 617-354-6056 Hotline: 1-800-832-1901	
Website: www.gmdvp.org			
Days and Hours of operation: 24 Hour hotline - call for all services			
Services are provided in the following languages: English, Spanish			
Service Description: Provides crisis intervention, support and resources for victims and survivors of domestic abuse. Includes 24 hour hotline, legal advocacy, crisis intervention and safety planning, housing and employment advocacy, emergency safe home, support groups, and 1 st month / last month rent program. Serves all clients in Massachusetts and takes hotline calls from Connecticut and Rhode Island.			

Agency name: Voices Against Violence		Insurance/Fee: N/A	
Address: SMOC, 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-820-0834 Hotline: 1-800-593-1125	
Website: www.smoc.org/index.asp?pgid=45			
Days and Hours of operation: 24 hour hotline			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: 24 hour hotline, crisis intervention, supportive counseling, support groups, information, referrals, medical, legal and criminal justice advocacy.			

To view a map of the network of sexual assault and domestic violence services providers in MA, go to central binder or to www.JaneDoe.org. Click on "If you need help now" and then find the line that talks about the map and click. Or call Safelink hotline at 1-877-785-2020 (toll-free), a multilingual statewide domestic violence hotline.

Education

Agency name: Framingham Adult ESL Plus		Insurance/Fee: N/A	
Address: Different locations for different classes	City: Framingham	State: MA	Zip: 01702
Contact Person: Christine Tibor, Director		Phone: 508-626-4282	
Website: www.faesl.org			
Days and Hours of operation: Varies. No permanent space.			
Services are provided in the following languages: English, Spanish, Portuguese and Chinese			
Service Description: Adult ESL Classes. Admission based on lottery system.			

Agency name: Framingham Public Library		Insurance/Fee: N/A	
Address: 49 Lexington St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-532-5574	
Website: www.framinghamlibrary.org			
Days and Hours of operation: Mon-Thur, 9:00AM - 9:00PM, Fri, 9:00AM-5:00PM, Sat, 9:00AM - 1:00PM.			
Services are provided in the following languages: English, Spanish.			
Service Description: Library			

Agency name: SMOC GED Program (Joan Brack Adult Learning Center)		Insurance/Fee: N/A	
Address: 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person: Kate Belko		Phone: 508-620-2677	
Website: www.smoc.org (Click on Programs Services and then on "Joan Brack Adult Learning Center.")			
Days and Hours of operation: Classes take place Tues-Fri between 9:00AM and 5:00PM			
Services are provided in the following languages: Classes taught in English.			
Service Description: Classes for high school equivalency diploma (daytime only). Limited space.			

Elder Services

Agency name: Bay Path Elder Services		Insurance/Fee: Free for some services, some fees apply depending on service.	
Address: 33 Boston Post Rd	City: Marlborough	State: MA	Zip: 01752
Contact Person:		Phone: 508-573-7200	
Website: www.baypath.org			
Days and Hours of operation:			
Services are provided in the following languages: English and Spanish			
Service Description: Home care and related services			

Agency name: Callahan Senior Center		Insurance/Fee: N/A	
Address: 535 Union Ave	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-532-5980	
Website: None.			
Days and Hours of operation: 8:30AM to 4:30PM			
Services are provided in the following languages: English and Spanish			
Service Description: Programs for 60+ clients, including educational and recreational programs, health and financial planning seminars, referrals, and many other services			

Agency name: Jewish Family Services		Insurance/Fee: No ins, fee based on income	
Address: 475 Franklin St. Suite 101	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-875-3100	
Website: www.jfsmw.org			
Days and Hours of operation: Mon - Fri, 8:30am - 4:30pm			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Citizenship and acculturation assistance, elder services such as homecare, guardianship, and care management, adoption services, child and family services such as new parents and parents of children under age 5, and other community services.			

Agency name: SHINE Program (Serving the Health Information Needs of Elders)		Insurance/Fee:	
Address:	City:	State:	Zip:
Contact Person:		Phone: Statewide: 1-800-243-4636 Metrowest: Needham council on aging 781-453-8076 Central MA: Milford Central Mass Association of COA 508-422-9931	
Website: www.mass.gov and search for SHINE program			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: State health insurance assistance program that provides free health insurance information, counseling and assistance to Massachusetts residents with Medicare and their caregivers. assists elders and individuals with disabilities in understanding their Medicare and MassHealth benefits and other health insurance options.			

**For further resources for Massachusetts elders and their families, go to www.800ageinfo.com*

Employment

Agency name: Advocates Employment Services		Insurance/Fee: N/A	
Address: 290 Eliot Street	City: Ashland	State: MA	Zip: 01721
Contact Person: Liz Krumenacker		Phone: 774-279-5542 (Personal phone number)	
Website: www.advocatesinc.org			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Employment assessment, job skills development, job placement, and supported employment for clients with disabilities			

Agency name: Employment Options		Insurance/Fee: N/A	
Address: 82 Brigham St	City: Marlborough	State: MA	Zip: 01752
Contact Person:		Phone: 508-485-5051	
Website: www.employmentoptions.org			
Days and Hours of operation: Varies with program.			
Services are provided in the following languages: English and Spanish			
Service Description: Provides employment services for adults with mental illness . Includes employment, parenting, housing, and education services to individuals dealing with mental illness and support for families dealing with mental illness.			

Agency name: Programs for people		Insurance/Fee: N/A	
Address: 98 Lincoln St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-3230	
Website: www.programsforpeople.org			
Days and Hours of operation: Varies with program			
Services are provided in the following languages: English and Spanish			
Service Description: Career placement for adults with psychiatric illnesses . Pre-vocational, on-site job skills development, supervised volunteer work, supported employment			

Agency name: SMOC		Insurance/Fee: N/A	
Address: 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-2250	
Website: www.smoc.org			
Days and Hours of operation: Mon - Thur, 8:30AM -7:30PM, Fri 8:30AM-5:00PM			
Services are provided in the following languages: English , Spanish and Portuguese			
Service Description: Employment assessment, job placement, job coaching			

For employment opportunities for youth, please see "Youth" section of this guide.

Family Planning

Agency name: Birthright International of Framingham		Insurance/Fee:	
Address: 79A Main St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-0657	
Website: www.birthright.org			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Provides services for keeping a pregnancy. Services include emotional support, free pregnancy testing, and maternity and baby clothes. We also give information and referrals to help clients meet legal, medical, financial, and housing needs.			

Agency name: Framingham Community Health Center (Now called Edward M. Kennedy Community Health Center)		Insurance/Fee: Need insurance but will help clients get on MH.	
Address: 19 Concord St,	City: Framingham	State: MA	Zip: 01702
Contact Person: Paula Kaminow		Phone: 508-370-0113	
Days and Hours of operation: Wed, Thur, Fri, 8:30AM-7:30PM. Mon, Tues, 8:30AM-4:30PM			
Website: http://www.gbvhc.org/services_framingham.html			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Counseling on different birth control methods/family planning. Currently has a waiting list.			

Agency name: Framingham - Metrowest Free Medical Program		Insurance/Fee: N/A	
Address: 110 Edgell Road	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-532-8585	
Website: www.metrowestfreemedicalprogram.org			
Days and Hours of operation: Thursday evenings (must call for appt.)			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Most services focused on vision and women's health. Women can get ob/gyn services, STD testing, family planning, and other health services. Will also assist clients with Health Safety Net and Mass Health.			

Agency name: MetroWest Medical Center		Insurance/Fee: Need insurance, Mass Health OK	
Address: 115 Lincoln St.	City: Framingham	State: MA	Zip:
Contact Person:		Phone: 508-383-1130	
Website: http://www.mwmc.com/home.aspx			
Days and Hours of operation: Mon - Fri, 8:30AM - 5:00PM			
Services are provided in the following languages: English, Spanish, Portuguese.			
Service Description: Family Planning Services. / Ob/Gyn clinic.			

Agency name: Planned Parenthood of Marlboro		Insurance/Fee: Accepts Mass Health and most insurance. sliding fee scale	
Address: 91 Main St., Suite 103	City: Marlboro	State: MA	Zip:
Contact Person:		Phone: 1-800-258-4448	
Website: www.plannedparenthood.org			
Days and Hours of operation: Thurs, 9:00AM to 12:00PM			
Services are provided in the following languages: English. Interpretation available.			
Service Description: Birth control services, HIV testing, STI testing/treatment, abortion referral, pregnancy testing, emergency contraception, GYN services, health services for men and women			

Agency name: Planned Parenthood of Milford		Insurance/Fee: Accepts MH, most ins, sliding fee	
Address: 208 Main St., Suite 101	City: Milford	State: MA	Zip: 01757
Contact Person:		Phone: 1-800-258-4448	
Website: www.plannedparenthood.org			
Days and Hours of operation: Wed and Thurs, 2:00PM to 7:00PM (call for appt.)			
Services are provided in the following languages: English. Interpretation available.			
Service Description: Birth control services, HIV testing, STI testing/treatment, abortion referral, pregnancy testing, emergency contraception, GYN services, health services for men and women			

Food

Agency name: A place to turn		Insurance/Fee: N/A	
Address: 99 Hartford St,	City: Natick	State: MA	Zip: 01760
Contact Person: Joanne		Phone: 508-655-8868	
Website: www.aplacetoturn-natick.org			
Days and Hours of operation: Mon, Tues, Thurs 9:30AM to 12:30PM, Wed 11:00 - 12:30, or Wed 5:30PM to 7:00PM by appointment.			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Food and clothing. Need referral form.			

Agency name: Daily Bread Food Pantry		Insurance/Fee: N/A	
Address: 21 Exchange Street	City: Milford	State: MA	Zip: 01757
Contact Person:		Phone: 508-478-4225	
Website: www.trinitychurchmilford.org/outreach.html			
Days and Hours of operation: Tuesday and Thursday evenings, 6:00 PM to 7:30 PM			
Services are provided in the following languages:			
Service Description: Food Pantry. For residents of Milford, Hopedale, and Upton. Must bring photo ID with address or ID and proof of address such as utility bill. Clients can visit the first time on their own but need referral after that. Clients can visit once a month. Also provides delivery services to homebound clients.			

Agency name: The Food Storehouse, Celebration International Church.		Insurance/Fee: N/A	
Address: 6 Loker St.	City: Wayland	State: MA	Zip:
Contact Person: Tony Velarie		Phone: 508-653-6864 X302	
Website: www.cicalive.com/ministries.html			
Days and Hours of operation: 2 nd and 4 th Wed of the month, 7:00 PM to 8:30 PM			
Services are provided in the following languages:			
Service Description: Food Pantry.			

Agency name: Hope food pantry		Insurance/Fee: N/A	
Address: 214 Concord St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Matt Paradise		Phone: 508-532-1305	
Website: www.hopefoodpantry.org			
Days and Hours of operation: Wed and Sat 9:00AM to 12:00 noon			
Services are provided in the following languages: Language depends on volunteers working. Best to send interpreter.			
Service Description: Food pantry. Clients need proof of assistance or paperwork showing they have applied for assistance. Clients can visit once a month. Open Wed and Sat mornings, 9-12.			

Agency name: Marlborough Community Services		Insurance/Fee: N/A	
Address: 255 Main Street	City: Marlborough	State: MA	Zip:
Contact Person:		Phone:	
Website: www.mcs-inc.net			
Days and Hours of operation: Monday, Wednesday, and Friday, 9:00 AM to 1:00 PM or by appointment.			
Services are provided in the following languages: English. On call interpreters.			
Service Description: Food pantry. For Marlborough residents. Must have proof of residence (bill or rent receipt) and a photo ID at each visit. Clients can visit once a month. If not a Marlborough resident, client will receive small bag of food and referral for town of residence. Also provides baby items such as cribs, diapers, etc.			

Agency name: Natick Services Council		Insurance/Fee: N/A	
Address: 2 Webster St.	City: Natick	State: MA	Zip: 01760
Contact Person: Patty Shaffer		Phone: 508-655-1791	
Website: www.natickservicecouncil.org			
Days and Hours of operation:			
Services are provided in the following languages: English. Other languages available depending on volunteers.			
Service Description: Food pantry and other services. Natick residents need to make appointment with case worker for first visit. Need proof of residence and verification for all members of household.			

Agency name: New Bethel Baptist Church		Insurance/Fee: Free	
Address: 11 Beech St	City: Framingham	State: MA	Zip:
Contact Person: Timecca		Phone: 508-872-1222	
Website:			
Days and Hours of operation: Mondays, 6:00pm - 8:00pm			
Services are provided in the following languages:			
Service Description: Only requirement is that clients must have financial need as definite by USDA guidelines. Clients do not have to be residents of Framingham and can go twice a month. Call if there is an emergency situation to go on a different day. Intake will be done on first visit. Also has a soup kitchen at Grace House (20 Beech St) on Sunday afternoons.			

Agency name: Parmenter Food Pantry (VNA)		Insurance/Fee: N/A	
Address: 266 Cochituate Rd	City: Wayland	State: MA	Zip: 01778
Contact Person: Cynthia		Phone: 508-358-3000	
Website: www.parmenter.org/foodpantry.cfm			
Days and Hours of operation: Once a month, 9:00 AM to 11:30 AM. Call or go on website to determine which day.			
Services are provided in the following languages:			
Service Description: Food pantry. Clients need proof of residence in Wayland and enrollment form (Enrollment form online).			

Agency name: St. Bridget's Food Pantry		Insurance/Fee: N/A	
Address: 15 Wheeler Ave	City: Framingham	State: MA	Zip:
Contact Person:		Phone: 508-875-5959	
Website: www.stbridgetparish.org/progparish.htm			
Days and Hours of operation: Monday, Wednesday, Friday, 11:30 - 12:30			
Services are provided in the following languages:			
Service Description: Food pantry. For Framingham residents only. Must have photo ID with address. If no address on ID, need a utility bill. Clients can visit once a week.			

Agency name: Salvation Army		Insurance/Fee: N/A	
Address: 35 Concord st	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-875-3341	
Website: www.salvationarmyma.org			
Days and Hours of operation: 6:00 dinner provided Sun - Fri. Meetings at various times.			
Services are provided in the following languages: English, Spanish			
Service Description: Emergency food pantry. Need valid ID that shows client lives in Framingham. Need photo ID or ID and proof of address such as utility bill. Clients must go through intake on first visit. Clients can visit once every 3 months.			

Agency name: Salvation Army Milford		Insurance/Fee: N/A	
Address: 29 Congress St.	City: Milford	State: MA	Zip:
Contact Person:		Phone: 508-473-0786	
Website: www.salvationarmyma.org			
Days and Hours of operation: Daily.			
Services are provided in the following languages: English, Spanish.			
Service Description: Food pantry. For first time, clients must bring proof of address and proof of income. Address must be in Milford, Hopedale, and Mendon. Clients can visit once a month.			

Agency name: Sudbury Community Food Pantry, Our Lady of Fatima Church		Insurance/Fee: N/A	
Address: 160 Concord Road	City: Sudbury	State: MA	Zip: 01776
Contact Person:		Phone: 978-443-7725	
Website: http://www.fatimasudbury.org/page/140/index.html			
Days and Hours of operation: Tuesday and Thursday, 12:00 PM to 2:30 PM			
Services are provided in the following languages:			
Service Description: Food Pantry. Need ID. No other requirements. Clients can visit once a month.			

Agency name: Town of Ashland Food Pantry		Insurance/Fee: N/A	
Address: 162 West Union St	City: Ashland	State: MA	Zip:
Contact Person:		Phone: 508-881-0109 X 18	
Website: www.ashlandemergencyfund.org/pantry/index.php			
Days and Hours of operation: Monday, Wednesday, Thursday, 9:00AM to 1:00PM			
Services are provided in the following languages:			
Service Description: Food pantry. Need proof of residency.			

Agency name: United Parishes of Southborough Food Pantry at Pilgrim Church		Insurance/Fee: N/A	
Address: 15 Common St.	City: Southborough	State: MA	Zip: 01772
Contact Person: Barbara		Phone: 508-485-4847	
Website: www.stmarkssouthborough.org			
Days and Hours of operation: Tuesdays, 7:00PM to 8:00PM and Fridays, 10:00 AM to 11:00 AM			
Services are provided in the following languages:			
Service Description: Food pantry. Residents of Southborough.			

**Food pantries also available in surrounding towns. Go to <http://www.foundationformetrowest.org/assets/docs/Food%20Pantry%20Guide.pdf> or google "metrowest food pantry guide"*

Furniture

Agency name: Bob's Furniture Charitable Foundation		Insurance/Fee: N/A	
Address: 428 Tolland Turnpike	City: Manchester	State: CT	Zip: 06042
Contact Person:		Phone: Requests must be made by US mail.	
Website: http://www.mybobs.com/charity/default.aspx			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Furniture donations. Do not submit without checking with program coordinator. Only takes 3 requests per month.			
Directions: The request must be on agency letterhead and include a contact person's name, a return address, and a phone number. A copy of your agency's Federal Tax Determination letter is also required. We are required to have the support documentation on file. Requests will not be honored without this letter. Also, please give your client a code name so that you will know who the Gift Card belongs to when you receive it as Gift Cards are sent direct to the agency for distribution to the clients. Lastly, the clients and agencies are required to pay sales tax on the gift card portion of their purchases; this is a state law and there are no exceptions.			

Agency name: Free Cycle		Insurance/Fee:	
Address:	City:	State:	Zip:
Contact Person:		Phone:	
Website: www.freecycle.org (if you have a yahoo account, can go through that)			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: A nonprofit movement of people who are giving (and getting) stuff for free in their own towns. Each local group is moderated by a local volunteer. Membership is free. To sign up, go to freecycle.com , find your community by entering it into the search box by clicking on 'Browse Groups' on the search box.			
Free Cycle is part of yahoo groups. You will need to create an account with yahoo to join your local free cycle group.			

Agency name: Household Goods Recycling of Massachusetts (HGRM)		Insurance/Fee: N/A	
Address: 530 Main St.	City: Acton	State: MA	Zip: 01720
Contact Person:		Phone: 978-635-1763	
Website: www.hgrm.org			
Days and Hours of operation: Various distribution hours - must make an appt.			
Services are provided in the following languages: English. Clients will need to bring interpreter.			
Service Description: Provides recycled household goods to individuals and families in need. Referring agency must call and make appointment.			

Agency name: Project Just Because, Inc.		Insurance/Fee:	
Address: P.O. Box 36 45 G South St.	City: Hopkinton	State: MA	Zip: 01748
Contact Person: Cherylann Lambert Walsh		Phone: 508-435-6511	
Website: www.projectjustbecause.org			
Days and Hours of operation: Monday Through Thursday (Tues-Thursday during summer) 9 am - 4 pm except Vacations and Holidays			
Services are provided in the following languages:			
Service Description: Supplies adults and children in need with a variety of support. Provides clothing, toiletries, gift baskets, career items, school supplies, blankets, toys, furniture, baby items, housewares, etc.			
For furniture, follow the steps: 1. Click "Families in need." 2. Click "Furniture Network." 3. Login. Username is "pjb" and password is "fromtheheart." 4. Click on "launch discussion boards." 5. Click on "Furniture Network." There, you will find a list of offered furniture, esp. baby furniture, and a list of people in need.			

GLBTQ Services

Agency name: Boston GLASS - Justice Resource Institute		Insurance/Fee: N/A	
Address: 93 MASS Ave	City: Boston	State: MA	Zip: 02115
Contact Person:		Phone: 617.266.3349	
Website: www.jri.org			
Days and Hours of operation: Monday - Thursday 2-6 pm, Friday 2-5 Last Friday of the month 3-11pm Friday Function 7-11 pm Appointments with staff: Monday - Friday 11-2 pm Hours can vary. Call to check.			
Services are provided in the following languages: English, Spanish			
Service Description: Drop-in center for gay, lesbian, bisexual, transgender, and questioning young people between the ages of 13 and 25.			

Agency name: Fenway Community Health		Insurance/Fee: Varies with each program	
Address: Ansin Building 1340 Boylston St.	City: Boston	State: MA	Zip: 02215
Contact Person: Ruben Hopwood: Transgender coordinator		Phone: 1. Trans health 617-927-6225 2. Toll-Free 888.242.0900 3. Gay, Lesbian, Bisexual and Transgender Helpline 617.267.9001 / 888.340.4528 4. Peer Listening Line 617.267.2535 / 800.399.7337	
Website: www.fenwayhealth.org			
Days and Hours of operation: Varies with each program			
Services are provided in the following languages: English, Spanish			
Service Description: Transgender services including behavioral / mental health (including therapy and support groups), medical care (including hormone administration and monitoring), violence recovery, substance abuse, peer listening and GLBT helpline, and complementary therapies.			

Agency name: UMASS Memorial Health Care		Insurance/Fee:	
Address: 33 Main St.	City: Westborough	State: MA	Zip: 01581
Contact Person: Dr. John McCahan, Dr. David Remis		Phone: 508-836-4884	
Website:			
Days and Hours of operation: Call for appointment.			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Providers specialize in internal medicine / pediatrics. Treat GLBT, will address transgender physical health issues. Treat youth.			

For further resources for GLBT friendly doctors, go to Gay Lesbian Medical Association at <http://www.glma.org/index.cfm?nodeid=1> and click on "Find a Provider."

Hepatitis testing / treatment / vaccinations

Agency name: MetroWest Medical Center		Insurance/Fee: Need insurance, Mass Health OK	
Address: 115 Lincoln St.	City: Framingham	State: MA	Zip:
Contact Person:		Phone: 508-383-1130	
Website: http://www.mwmc.com/home.aspx			
Days and Hours of operation: Walk-ins on Wed and Fri mornings, 9:00AM to 11:00AM			
Services are provided in the following languages:			
Service Description: Walk in STI/ Hepatitis testing / Hepatitis vaccinations. Hep / STI treatment.			

Agency name: Program RISE at JRI Health		Insurance/Fee: Free	
Address: 29 Hollis St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Robin Gordon		Phone: 508-935-2960	
Website: www.jri.org/rise			
Days and Hours of operation: Wed 8:30AM to 6:30PM, Mon, Tues, Thurs, and Fri, 8:30 AM to 3:30 PM. Call to be sure schedule hasn't changed.			
Services are provided in the following languages: English, Spanish, Portuguese.			
Service Description: Free testing for HIV, Chlamydia, Gonorrhea, Syphilis, and Hepatitis C.			

HIV Counseling and Testing Services

Agency name: Edward M. Kennedy Health Center		Insurance/Fee: N/A	
Address: 19 Tacoma St	City: Worcester	State: MA	Zip:
Contact Person:		Phone: 508-854-3260	
Website: http://www.gbvhc.org/services_great_brook.html#			
Days and Hours of operation: Mon - Fri, 8:30AM - 4:30PM			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Free HIV/STI/Hepatitis testing. Need appointment.			

Agency name: Program RISE at JRI Health		Insurance/Fee: N/A	
Address: 29 Hollis St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Robin Gordon		Phone: 508-935-2960	
Website: www.jri.org/rise			
Days and Hours of operation: Wed 8:30AM to 6:30PM, Mon, Tues, Thurs, and Fri, 8:30 AM to 3:30 PM. Call to be sure schedule hasn't changed.			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Free anonymous or confidential HIV testing, including rapid test.			

Agency name: Project Trust (part of Boston Medical Center)		Insurance/Fee: Free	
Address: 721 Massachusetts Ave	City: Boston	State: MA	Zip:
Contact Person:		Phone: 617-414-4495	
Website: http://www.bmc.org/hiv-aids/services/testingandcounseling.htm			
Days and Hours of operation: Walk-in hours Mon-Fri, 9:00AM - 4:30PM (HIV rapid testing ends at 4:00)			
Services are provided in the following languages:			
Service Description: Walk in free HIV/STI/Hepatitis testing. Will also help clients get on Mass Health.			

HIV Case Management Services / peer support

Agency name: Program RISE at JRI Health		Insurance/Fee: N/A	
Address: 29 Hollis St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Claude Joseph		Phone: 508-935-2960	
Website: www.jri.org/rise			
Days and Hours of operation: Wed 8:00AM to 7:00PM, Mon, Tues, Thurs, and Fri, 8:00 AM to 4:00 PM. Peer support groups for men and women on once a week. Latino Night and Social night once a month.			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Case management including access to services and peer led support groups.			

HIV Post-Exposure Prophylaxis

Agency name: MetroWest Medical Center		Insurance/Fee: N/A	
Address: 115 Lincoln St.	City: Framingham	State: MA	Zip:
Contact Person: Susan Mahoney, RN		Phone: 508-383-1146	
Website: http://www.mwmc.com/home.aspx			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Treatment for possible exposure to HIV outside of a medical care setting			

For statewide locations for HIV testing, case management, and PEP, go to www.mass.gov/dph/aids and click on "HIV Resource Guide."

Hospice Services

Agency name: Metrowest Homecare and Hospice		Insurance/Fee: Most insur.	
Address: 85 Lincoln St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-383-7000 Toll free: 1-800-357-6060	
Website: http://www.mwmc.com/homecare_hospice.aspx			
Days and Hours of operation: Office hours: Mon-Fri 8:00AM - 4:30PM. Nurses onsite available 24 hours per day.			
Services are provided in the following languages: English, Spanish			
Service Description: Hospice, spiritual care, support groups, bereavement services.			

Agency name: VNA Care Network and Hospice		Insurance/Fee: Most insur.	
Address: 3 locations in Worcester, Needham, and Cambridge	City: Worcester, Needham, Cambridge	State: MA	Zip:
Contact Person: Jacqueline Anderson RN		Phone: 1-800-728-1862	
Website: www.vnacarenetwork.org			
Days and Hours of operation: Varies with location.			
Services are provided in the following languages: Language translation services avail.			
Service Description: Hospice, pain and symptom control, provision of medical equipment, coordination of supplementary services, counseling for patient and caregivers			

For further resources for hospice and end of life care, go to MA resource guide at www.endoflifecommission.org.

Housing

Agency name: Advocacy, Benefits, and Legal Services (ABLS) of Advocates		Insurance/Fee: Assessed on a case by case basis	
Address: 354 Waverly St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Liliana Mangiafico		Phone: 508.661.2134	
Website: www.advocatesinc.org/Services_AdvocacyBenefitsLegalServices			
Days and Hours of operation: Mon - Thurs 9:00AM to 6:30PM. Fri 9:00AM to 5:00			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Legal, housing, benefits, advocacy for clients with a mental illness.			

Agency name: AIDS Action Committee		Insurance/Fee: N/A	
Address: 75 Amory St.	City: Boston	State: MA	Zip: 02119
Contact Person:		Phone: 617-450-1367 617-450-1289	
Website: http://www.aac.org/site/PageServer?pagename=help_housing			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Housing for clients living with HIV. Clients can use the Rental Start-Up Program to help pay first and last month's rent or first month's rent and security deposit. Also has homelessness prevention program for on-going assistance with paying your rent for up to four and a half months.			

Agency name: Framingham Housing Authority		Insurance/Fee: income	
Address: 1 John J Brady Drive	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-7562	
Website: www.framha.org			
Days and Hours of operation: Mon - Fri, 8:30AM - 4:30PM.			
Services are provided in the following languages: English, Spanish, Portuguese, Russian, Chinese and Greek			
Service Description: Low income housing for individuals, disabled, elderly, single. Waitlists may exist.			

Agency name: New Beginnings		Insurance/Fee: N/A	
Address: 89 Bethany Road	City: Framingham	State: MA	Zip:
Contact Person: Tom Jordan		Phone: 508 - 370-3573	
Website: www.smoc.org Click on "Programs/Services"			
Days and Hours of operation: Mon - Fri 8:00AM - 4:00PM			
Services are provided in the following languages: English.			
Service Description: Provides transitional housing and substance use services to HIV+ clients.			

Agency name: SMOC Common Ground Resource Center		Insurance/Fee: N/A	
Address: 300 Howard St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-2690	
Website: www.smoc.org			
Days and Hours of operation: Mon - Thurs, 8:30AM - 7:30PM Fri, 8:30AM-5:00PM.			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Housing search, homelessness prevention, shelter, housing, stabilization.			

Agency name: SMOC		Insurance/Fee: N/A	
Address: 300 Howard St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Ralph Pagan		Phone: 508-872-0765	
Website: www.smoc.org			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Housing for clients living with HIV.			

Insurance

Agency name: Blue Cross Blue Shield (BCBS)		Insurance/Fee:	
Address:	City:	State:	Zip:
Contact Person:		Phone: 1-800-266-7904	
Website:			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Insurance for undocumented clients. Must get approval for BCBS to access HDAP.			

Agency name: HIV Drug Assistance Program - HDAP		Insurance/Fee:	
Address:	City:	State:	Zip:
Contact Person:		Phone: 617-502-1700	
Website:			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Coverage for HIV medications. Need approval for private insurance (Blue Cross) first.			

Agency name: Latin Health Insurance Program		Insurance/Fee: Free	
Address: 12 Irving ST	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone:	
Website:			
Days and Hours of operation: Mon - Fri, 10am - 5pm (Need appt., appts. end at 4:30)			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Assists people in applying to different insurances including Mass Health and Safety Net. Will assist people who are not citizens. Clients may need following documents: Driver license, or any other document of identity like passport, Income information, proof of address, and proof of disability if applicable.			

Agency name: Mass Health		Insurance/Fee:	
Address:	City:	State:	Zip:
Contact Person:		Phone: 1-800-841-2900	
Website:			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Insurance for documented clients in Massachusetts. Will cover HIV medications.			

Legal Assistance

Agency name: ABLIS Program, Advocates		Insurance/Fee: N/A	
Address: 354 Waverly St	City: Framingham	State: MA	Zip: 01702
Contact Person: Liliana Mangiafico		Phone: 508-661-2130	
Website: www.advocatesinc.org/services_advocacybenefitslegalservices			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Free legal advice and representation, housing and benefits			

Agency name: JRI Health Law Institute		Insurance/Fee: N/A	
Address: 25 West St.	City: Boston	State: MA	Zip: 02111
Contact Person: Annie Singh		Phone: 617-988-8700	
Website: www.jri.org/programs-JRI-Health-Services-Health-Law-Institute.php			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Provides direct legal services to low-income people with disabilities in cases involving housing, public benefits such as Social Security, private long-term disability benefits, consumer issues, and health insurance access.			

Agency name: Irish Immigration Center		Insurance/Fee: N/A	
Address: 100 Frankin St, LL 1	City: Boston	State: MA	Zip: 02110
Contact Person:		Phone: 617-542-7654	
Website: www.iicenter.org			
Days and Hours of operation: View website or flyer for free clinic information.			
Services are provided in the following languages: English, Spanish, Portuguese, Haitian Creole			
Service Description: Legal advice, information, advocacy, referrals and support for immigrants on issues relating to immigration, employment, citizenship, housing and social services. Includes free legal clinics that provide free, confidential consultations on any U.S. immigration law issue.			

Agency name: Jewish Family Services		Insurance/Fee: No insurance, fee based on income	
Address: 475 Franklin St. Suite 101	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-875-3100	
Website: www.jfsmw.org			
Days and Hours of operation: Mon - Fri, 8:30am - 4:30pm			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Citizenship and acculturation assistance, elder services such as homecare, guardianship, and care management, adoption services, child and family services such as new parents and parents of children under age 5, and other community services.			

Agency name: Metrowest Legal Services		Insurance/Fee: N/A	
Address: 63 Fountain Street, St 304	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-1830	
Website: www.mwlegal.org			
Days and Hours of operation: Mon - Fri, 9:00AM-5:00PM			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Legal advocacy			

Medical Care – primary care

Agency name: Edward M Kennedy Health Center		Insurance/Fee: N/A	
Address: 19 Concord St,	City: Framingham	State: MA	Zip: 01702
Contact Person: Paula Kaminow		Phone: 508-370-0113	
Website: www.gbvhc.org/services_framingham.html			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Health Services and primary care.			

Agency name: MetroWest Medical Center		Insurance/Fee: Need insurance, Mass Health OK	
Address: 115 Lincoln St.	City: Framingham	State: MA	Zip:
Contact Person:		Phone: 508-383-1130	
Website: http://www.mwmc.com/home.aspx			
Days and Hours of operation: Mon - Fri, 8:30AM - 5:00PM			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Primary Care.			

Medical Care – Free care

Agency name: Framingham - Metrowest Free Medical Program		Insurance/Fee: N/A	
Address: 110 Edgell Road	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-656-0740	
Website: www.metrowestfreemedicalprogram.org			
Days and Hours of operation: Thursday evenings (must call for appt.)			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Most services focused on vision and women's health. Women can get ob/gyn services, STD testing, and other health services. On one Friday per month, a general intern is available. May be able to do STD testing for men. Will also assist clients with Health Safety Net and Mass Health.			

Agency name: Sudbury - Metrowest Free Medical Program		Insurance/Fee: N/A	
Address: Congregation Beth El 105 Hudson Road	City: Sudbury	State: MA	Zip: 01776
Contact Person:		Phone: 508-656-0740	
Website: www.metrowestfreemedicalprogram.org			
Days and Hours of operation: Tuesday evenings (must call for appt.)			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: General medical services. Will also assist clients with Health Safety Net and Mass Health.			

Medical Care – Clients living with HIV

Agency name: MetroWest Medical Center - Dr. Treadwell or Dr. Hjalmarson		Insurance/Fee:	
Address: 115 Lincoln St.	City: Framingham	State: MA	Zip:
Contact Person:		Phone: 508-383-1563	
Website: http://www.mwmc.com/home.aspx			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish, Portuguese.			
Service Description: Medical care for clients living with HIV.			

Mental Health

Agency name: Acadia Behavioral Health Associates		Insurance/Fee: Most major insurance except Fallon. No Mass Health yet, but will be soon	
Address: 463 Worcester Rd, Suite 300		City: Framingham	State: MA
		Zip: 01701	
Contact Person: Karen Freeman		Phone: 508-665-5900	
Website: www.acadiabehavioralhealth.com			
Days and Hours of operation: Daytime and evening appointments Monday through Friday (1 week wait for counseling, 2 weeks for psychiatrist)			
Services are provided in the following languages: English			
Service Description: Comprehensive outpatient services, including evaluation and testing, therapy, substance use, grief and trauma, mental illness, etc.			

Agency name: Advocates Community Counseling		Insurance/Fee: Mass Health, MC, most major insurance (emerg. services are free)	
Address: 354 Waverly St		City: Framingham	State: MA
		Zip: 01702	
Contact Person:		Phone: 508-935-0769	
Website: www.advocatesinc.org			
Days and Hours of operation: Mon - Thurs, 9:00AM to 6:30PM. Fri, 9:00AM to 5:00PM.			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Counseling, psychiatric emergency services, mental health and substance abuse counseling, child and family home-based services, school outreach, bilingual outreach services, senior support services, respite care.			

Agency name: Families for Depression Awareness		Insurance/Fee:	
Address: 395 Totten Pond Road		City: Waltham	State: MA
		Zip: 02451	
Contact Person: Julie Totten, President and Founder		Phone: 781-890-0220	
Website: www.familyaware.org			
Days and Hours of operation: 9-5, m-f			
Services are provided in the following languages: English, spanish			
Service Description: Information and education for families who have a depressed person, consisting of brochures, webinars, podcasts and website.			

Agency name: Programs For People		Insurance/Fee: Mass Health	
Address: 98 Lincoln St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone:	
Website: www.programsforpeople.org			
Days and Hours of operation: Day treatment for clients 16+, daily 9AM to 3PM/			
Services are provided in the following languages:			
Service Description: Day treatment. Project Advance provides career placement services for adults with psychiatric illnesses.			

Agency name: SMOC Behavioral Health Services		Insurance/Fee: Mass Health, MC, most major insurance	
Address: 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person: Wendy		Phone: 508-879-2250 (X 145 for intake)	
Website: www.smoc.org			
Days and Hours of operation: Mon - Thurs, 8:30AM - 7:30PM Fri, 8:30AM-5:00PM. Call for appointment. Could be a waiting list.			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Counseling			

Agency name: Wayside: Community Service Agency		Insurance/Fee: Mass Health	
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person: Beth Chin		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: English, Portuguese, Spanish			
Service Description: Wraparound Process of Intensive Care Coordination, Family Support and Training through Parent Partners, for Framingham/Metrowest Area for MassHealth youth, with serious emotional disturbance under the age of 21			

Agency name: Wayside: FamilyWorks		Insurance/Fee:	
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: Spanish, Portuguese, Creole, French			
Service Description: Provides Family stabilization meeting with families in their natural environments. Includes: therapeutic counseling, behavior management, skill building and accessing community resources. Take Charge Group, Anger Management for Teens and Practical Parenting Group.			

Agency name: Samaritans / Samariteens statewide hotline		Insurance/Fee: Free	
Address:	City: Boston, MetroWest	State: MA	Zip:
Contact Person:		Phone: 24 hour hotline: Framingham: 508-875-4500 Toll Free: 877.870.HOPE Samariteen hotline: 800.252.TEEN(8336) , (3-9 on weekdays and 9-9 on weekdays)	
Website: http://samaritanshope.org/			
Days and Hours of operation: 24 hour suicide prevention hotline			
Services are provided in the following languages:			
Service Description: Suicide prevention hotline (samariteens staffed by volunteers 15-18), grief support services, community education and outreach, and lifeline (suicide prevention and intervention in correctional facilities)			

Agency name: Wayside Residential and Day Services		Insurance/Fee:	
Address: 1 Frederick Abbott Way	City: Framingham	State: MA	Zip: 01701
Contact Person:		Phone: 508-879-9800	
Website: www.waysideyouth.org			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: CBAT (Community-Based Acute Treatment), BTR (Behavioral treatment Residential), STARR (Short term acute rapid reunification) Wayside Academy-chapter 766 approved special education ages 12-18, Psychiatric Day Treatment and Partial Hospitalization Program for youth 12-18,			

Agency name: Wayside: Metrowest Community Counseling		Insurance/Fee:	
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: English, Portuguese ,Spanish, ASL			
Service Description: Mental Health Counseling provided to only Children and Families. Adults with Children receiving Wayside Services are also eligible.			

Mental Health Emergency Services

Agency name: Advocates Emergency Psychiatric Services		Insurance/Fee: Free for Mass Health and uninsured clients	
Address: 354 Waverly St.	City: Framingham	State: MA	Zip: MA
Contact Person:		Phone: 1-800-640-5432 508-872-3333	
Website: www.advocatesinc.org			
Days and Hours of operation: 24 hour access to toll free number			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Emergency psychiatric services. Can call in place of emergency room. Includes mobile crisis unit for youth, adult mobile services, community-based locations, and community crisis stabilization.			

**To get any toll free number for local emergency services programs (ESP), call statewide ESP toll free # 877-382-1609. Call this number and enter your zip code to get the # for your local ESP program. This is an alternative to hospital emergency departments. Website is www.masspartnership.com/esp.*

Needle Exchange /Syringe Disposal /Overdose Prevention

Agency name: Cambridge Cares About AIDS (merged with AIDS Action Committee)		Insurance/Fee: N/A	
Address: 17 Sellers St.	City: Cambridge	State: MA	Zip: 02139
Contact Person:		Phone: 617-599-0246	
Website: http://www.ccaa.org/needle_exchange.html			
Days and Hours of operation: Drop-In Hours: Mondays, Wednesdays, Thursdays, & Fridays 10 AM - 6 PM, Tuesdays 12 - 6 PM			
Services are provided in the following languages:			
Service Description: Needle Exchange, anonymous HIV counseling and testing, educational groups, an Overdose Prevention and Reversal Program including Narcan distribution, and direct linkages to drug treatment programs, primary health care and			

For additional needle exchange sites and a list of syringe disposal sites, go to www.mass.gov/dph and click on "Proper use and disposal of needles and syringes"

Sexual Assault / Rape Assistance

Agency name: Voices Against Violence		Insurance/Fee: N/A	
Address: SMOC, 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-820-0834 Hotline 1-800-593-1125	
Website: www.smoc.org/index.asp?pgid=45			
Days and Hours of operation: 24 hour hotline			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: 24 hour hotline, crisis intervention, supportive counseling, support groups, information, referrals, medical, legal and criminal justice advocacy.			

To view a map of the network of sexual assault and domestic violence services providers in MA, go to central binder or to www.JaneDoe.org. Click on "If you need help now" and then find the line that talks about the map and click. Or call Safelink hotline at 1-877-785-2020 (toll-free), a multilingual statewide domestic violence hotline.

Sexually transmitted infections (STIs) testing / treatment

Agency name: Edward M. Kennedy Community Health Center		Insurance/Fee: Need insurance but will help clients get on MH	
Address: 19 Concord St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Paula Kaminow		Phone: 508-370-0113	
Website: www.gbvhc.org/services_framingham.html			
Days and Hours of operation: Wed, Thur, Fri, 8:30AM-7:30PM. Mon, Tues, 8:30AM-4:30PM			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Testing and treatment for STIs. Could be long waiting list.			

Agency name: Edward M. Kennedy Health Center		Insurance/Fee: N/A	
Address: 19 Tacoma St	City: Worcester	State: MA	Zip:
Contact Person:		Phone: 508-854-3260	
Website: http://www.gbvhc.org/services_great_brook.html#			
Days and Hours of operation: Mon - Fri, 8:30AM - 4:30PM			
Services are provided in the following languages: English, Spanish, Portuguese			
Service Description: Free HIV/STI/Hepatitis testing. Need appointment.			

Agency name: MetroWest Medical Center		Insurance/Fee: Need insurance. Mass Health OK.	
Address: 115 Lincoln St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone:	
Website: www.mwmc.com/home.aspx			
Days and Hours of operation: Walk-ins on Wed and Fri mornings, 9:00AM to 11:00AM			
Services are provided in the following languages: English, Spanish			
Service Description: Walk-in STI/Hepatitis testing/Hepatitis vaccinations. STI/Hepatitis treatment.			

Agency name: Framingham - Metrowest Free Medical Program		Insurance/Fee: N/A	
Address: 110 Edgell Road	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-532-8585	
Website: www.metrowestfreemedicalprogram.org			
Days and Hours of operation: Thursday evenings (must call for appt.)			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Most services focused on vision and women's health. Women can get ob/gyn services, STD testing, and other health services. On one Friday per month, a general intern is available. May be able to do STD testing for men or can call Sudbury clinic for men. Will also assist clients with Health Safety Net and Mass Health.			

Agency name: Planned Parenthood of Milford		Insurance/Fee: Accepts Mass Health and most insurance, sliding fee scale	
Address: 208 Main St., Suite 101	City: Milford	State: MA	Zip: 01757
Contact Person:		Phone: 1-800-258-4448	
Website: www.plannedparenthood.org			
Days and Hours of operation: Wed and Thurs, 2:00Pm to 7:00PM (Call for appt.)			
Services are provided in the following languages: English. Interpretations available.			
Service Description: Birth control services, HIV testing, STI testing/treatment, abortion referral, pregnancy testing, emergency contraception, GYN services, health services for men and women.			

Agency name: Planned Parenthood of Marlboro		Insurance/Fee: Accepts Mass Health and most insurance, sliding fee scale	
Address: 91 Main St., Suite 103	City: Marlboro	State: MA	Zip:
Contact Person:		Phone: 1-800-258-4448	
Website: www.plannedparenthood.org			
Days and Hours of operation: Thurs, 9:00AM to 12:00PM			
Services are provided in the following languages: English. Interpretation available.			
Service Description: Birth control services, HIV testing, STI testing/treatment, abortion referral, pregnancy testing, emergency contraception, GYN services, health services for men and women.			

Agency name: Project Trust (part of Boston Medical Center)		Insurance/Fee: N/A	
Address: 721 Massachusetts Ave	City: Boston	State: MA	Zip:
Contact Person:		Phone: 617-414-4495	
Website: http://www.bmc.org/hiv-aids/services/testingandcounseling.htm			
Days and Hours of operation: Walk-in hours Mon-Fri, 9:00AM - 4:30PM (HIV rapid testing ends at 4:00)			
Services are provided in the following languages:			
Service Description: Walk in free HIV/STI/Hepatitis testing. Will also help clients get on Mass Health.			

Agency name: Program RISE at JRI Health		Insurance/Fee: Free	
Address: 29 Hollis St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Robin Gordon		Phone: 508-935-2960	
Website: www.jri.org/rise			
Days and Hours of operation: Wed 8:30AM to 6:30PM, Mon, Tues, Thurs, and Fri, 8:30 AM to 3:30 PM. Call to be sure schedule hasn't changed.			
Services are provided in the following languages: English, Spanish, Portuguese.			
Service Description: Free testing for HIV, Chlamydia, Gonorrhea, Syphilis, and Hepatitis C.			

For state funded STI clinics, check www.STD411.org and click on "test site information." (Limited options)

Social/Recreational

Agency name: Big Brother Big Sister		Insurance/Fee: N/A	
Address: 4 Franklin Commons	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-7762	
Website: www.bbbsworc.org			
Days and Hours of operation: Office hours: Mon-Fri 8:00AM - 4:00PM. May vary.			
Services are provided in the following languages: English, Spanish			
Service Description: Provides community based mentoring programs, school based mentoring programs, after school programs and various other programs for children.			

Agency name: Boy Scouts of America, Knox Trail Council		Insurance/Fee: \$ 11 registration fee annually	
Address: 490 Union Ave		City: Framingham	State: MA Zip: 01702
Contact Person:		Phone: 508-872-6551	
Website: www.ktc-bsa.org			
Days and Hours of operation: Summer: Mon - Wed 8:00AM to 4:00PM Tues, Thurs, Fri, 8:00AM to 1:00PM			
Services are provided in the following languages: English, Spanish depending on unit			
Service Description: Provides youth programs that help children build character, trains them in the responsibilities of participating citizenship, and develops personal fitness.			

Agency name: Boys & Girls Club		Insurance/Fee: \$25 yearly fee(342 days); scholarships available, sliding fee for programs	
Address: 154 Pearl St		City: Framingham	State: MA Zip: 01702
Contact Person:		Phone: 508-620-7145	
Website: www.bgcmetrowest.org			
Days and Hours of operation: Mon - Fri 9:00AM to 9:00PM, Sat 8:30AM to 3:30PM, hours sometimes vary.			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Out of school and summer programs ages 2-18			

Agency name: MetroWest YMCA Hopkinton		Insurance/Fee: Fees needed to participate. Financial aid available.	
Address: 45 East St.		City: Hopkinton	State: MA Zip: 01748
Contact Person:		Phone: 508-435-9345	
Website: www.metrowestymca.org			
Days and Hours of operation: Vary according to program schedule.			
Services are provided in the following languages:			
Service Description: Outdoor and Environmental Education program, team building and challenge course, outdoor swimming pool and Summer Day Camp program.			

Agency name: MetroWest YMCA Framingham		Insurance/Fee: Fees needed to participate. Financial aid available.	
Address: 280 Old Connecticut Path	City: Framingham	State: MA	Zip: 01701
Contact Person:		Phone: 508-879-4420	
Website: www.metrowestymca.org			
Days and Hours of operation: Mon - Fri, 5:00am - 10:00pm, Sat and Sun, 7:00am - 5:30pm			
Services are provided in the following languages:			
Service Description: Programs focused on youth development (before and after school programs, teen leadership programs, swim and sports classes, music and dance), healthy living (well-being and fitness, family tie, adult swim and sports), and social responsibility (safety and Education classes and partners with youth).			

Substance Use

Agency name: Advocates Community Counseling		Insurance/Fee: Mass Health, MC, most major ins, sliding scale.	
Address: 354 Waverly St	City: Framingham	State: MA	Zip: 01702
Contact Person: Mon - Thurs 9:00AM - 6:30PM, Fri 9-5		Phone: 508-935-0769	
Website: www.advocatesinc.org			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Substance abuse counseling, SOAP (structured outpatient addiction program)			

Agency name: ACRA - Adolescent Community Reinforcement Approach (Housed at Program RISE)		Insurance/Fee: Free	
Address: 29 Hollis St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Jamie Wood Chiarelli		Phone: 978-264-3500 ext 3508	
Website:			
Days and Hours of operation: Wednesdays by appointment until 7:00pm			
Services are provided in the following languages: English			
Service Description: Behavioral intervention and continuing care for adolescents ages 12-17 with substance use concerns			

Agency name: Community Impact		Insurance/Fee: Accepts most insur. Willing to make arrangements.	
Address: 211 Main St, Room 3	City: Milford	State: MA	Zip: 01757
Contact Person: Amy Leone		Phone: 508-422-0242	
Website:			
Days and Hours of operation:			
Services are provided in the following languages: English			
Service Description: Provides a broad range of health, mental health, and educational services through individual, couples, family, and group psychotherapy.. Specialties: Adolescent behavioral problems, relationship issues, and substance abuse.			

Agency name: Genesis Counseling Services		Insurance/Fee:	
Address: 24 Union Ave, Suite 11	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-2992	
Website: www.genesiscounseling.org			
Days and Hours of operation: Mon-Thurs, 9am-9pm, Fri 9am-3pm			
Services are provided in the following languages: English, Spanish			
Service Description: Outpatient substance abuse treatment for adolescents, men, and women. Services include diagnostic alcohol/drug evaluations, First offender alcohol education, second offender aftercare, group therapy, youth substance abuse program, adult substance abuse program, anger management, urine screens, and outreach/emergency assessment.			

Agency name: SMOC	Insurance/Fee: Mass Health, most major insurances		
Address: 300 Howard st	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-2250	
Website: www.smoc.org			
Days and Hours of operation: Mon - Thurs, 8:30AM - 7:30PM Fri, 8:30AM-5:00PM.			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Substance abuse counseling, recovery groups			

Agency name: Framingham -Spectrum Health Systems		Insurance/Fee: Insurance, sliding fee	
Address: 214 Howard St	City: Framingham	State: MA	Zip: 01701
Contact Person:		Phone: 508-875-5801	
Website: www.spectrumhealthsystems.org			
Days and Hours of operation: Office hours: Mon-Fri 6:00AM - 6:30PM (could change). Dosing hours: Mon-Fri 6:15AM - 9:00AM.			
Services are provided in the following languages: English, Spanish			
Service Description: Output SA/MH, opiate TX, recovery support center, SA couns.			

Agency name: Milford - Spectrum Health		Insurance/Fee: Insurance, sliding fee	
Address: 200 East Main St.	City: Milford	State: MA	Zip: 01757
Contact Person:		Phone: 508-634-1880	
Website: www.spectrumhealthsystems.org			
Days and Hours of operation:			
Services are provided in the following languages: English, Spanish			
Service Description: Output SA/MH, opiate TX, recovery support center, SA couns.			

Agency name: The Recovery Connection		Insurance/Fee: Free	
Address: 31 Main St.	City: Marlborough	State: MA	Zip: 01752
Contact Person: Angela, Brandon, Kelly, Frank		Phone: 508-485-0298	
Website: www.therecoveryconnection.org			
Days and Hours of operation: Monday - 8:00am 6:00pm, Tuesday - 8:00am 7:30pm, Wednesday - 8:00am 8:30pm, Thursday- 8:00am 6:00pm, Friday - 8:00am 11:00pm, Saturday 8:00am 3:00pm, Sunday closed.			
Services are provided in the following languages: English			
Service Description: Peer Driven Recovery Support Services.			

Substance Use – Inpatient / outpatient Detox Facilities

Agency name: Westborough - Spectrum Health Systems		Insurance/Fee: Some insurance accepted, some free care available	
Address: 154 Oak St.	City:	State: MA	Zip: 01581
Contact Person:		Phone: 508-898-1570 1-800-366-7732	
Website: www.spectrumhealthsystems.org			
Days and Hours of operation: 24 hour referrals.			
Services are provided in the following languages: English, Spanish			
Service Description: Substance abuse treatment, Detoxification, Methadone detox			

Agency name: Wellness Center at SMOC		Insurance/Fee: All insurances including Mass Health, BMC, and self pay options	
Address: 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person: Mark Waitkevich, Nurse Manager		Phone: 508-879-3051	
Website:			
Days and Hours of operation: Mondays, Tuesdays, Thursdays			
Services are provided in the following languages: English, Spanish			
Service Description: Outpatient detox, including primary care and counseling services.			

No **Inpatient Detox available in MetroWest. For further information on detox facilities in other areas, go to:*

<http://www.hopelinks.net/drug-detox/massachusetts.html>

Other Substance Use Services

Buprenorphine: To locate physician(s) and treatment program(s) authorized to treat opioid addiction with Buprenorphine, go to the following website:

www.buprenorphine.samsha.gov/

Click on "DATA Physician Locator"

Suboxone: To locate physician(s) and treatment program(s) authorized to treat opioid addiction with Suboxone, go to the following website:

www.heretohelpprogram.com

Go to "Find a doctor" for statewide or just enter zip code.

Transportation

Agency name: The Ride - Metrowest area (MW Ride is different from MBTA Ride but connects)		Insurance/Fee: \$2.00 per ride in Framingham and Natick. More for transfers to MBTA ride. Debit	
Address: 37 Waverly St.	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 598-820-4650	
Website: www.mwrta.com			
Days and Hours of operation: To get ID card necessary for The Ride, hours are Tues 9:00AM - 12:00PM, Thur, 1:00PM - 3:00PM. Call for application. Can call 8am to 4pm, 7 days a week, to call to book a ride.			
Services are provided in the following languages:			
Service Description: Provides transportation for people with physical, cognitive, or mental disabilities that make them unable to use regular public transportation. The MW RIDE services Framingham and Natick and connects with the MBTA RIDE for trips into the MBTA service areas.			

Agency name: JFK Transportation		Insurance/Fee:	
Address: 20 Spring St.	City: Natick	State: MA	Zip: 01760
Contact Person:		Phone: 508-653-4500	
Website:			
Days and Hours of operation: Daily 5:00AM - 11:00PM			
Services are provided in the following languages:			
Service Description: Taxi service.			

Utility / Fuel Assistance

Agency name: Salvation Army		Insurance/Fee: N/A	
Address: 35 Concord St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-875-3341	
Website: www.salvationarmyma.org			
Days and Hours of operation: Depends on service. Fuel assistance opens in November.			
Services are provided in the following languages: English, Spanish, French & Others			
Service Description: Fuel / utility assistance. Must submit application. May be a waiting list.			

Agency name: SMOC		Insurance/Fee: N/A	
Address: 300 Howard St	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-879-1230	
Website: www.smoc.org			
Days and Hours of operation: Starting in October: Mon - Thurs, 8:30AM - 7:30PM Fri, 8:30AM-5:00PM.			
Services are provided in the following languages: English, Spanish			
Service Description: Help for low income families to afford the cost of heat in winter months.			

Agency name: AIDS Action Committee		Insurance/Fee: N/A	
Address: 75 Amory St.	City: Boston	State: MA	Zip: 02119
Contact Person:		Phone: 617-450-1367	
Website:			
Days and Hours of operation: In winter months, Mon-Fri 9:00AM - 5:00. Not open year round.			
Services are provided in the following languages: English, Spanish			
Service Description: Utility assistance.			

Vision

Agency name: Framingham Lion's Club		Insurance/Fee: N/A	
Address: 30A St.	City: Framingham	State: MA	Zip: 01701
Contact Person:		Phone: 508-877-4028	
Website: www.framinghamma.lionwa.org (Click on club projects)			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: Eyeglass collection. Call for information.			

Agency name: Framingham - Metrowest Free Medical Program		Insurance/Fee: N/A	
Address: 110 Edgell Road	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-532-8585	
Website: www.metrowestfreemedicalprogram.org			
Days and Hours of operation: Thursday evenings (must call for appt.)			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Most services focused on vision and women's health. Vision includes low cost eyeglasses. Can do vision emergencies as well. Women can get ob/gyn services, STD testing, and other health services. . Will also assist clients with Health Safety Net and Mass Health.			

Youth/Teens

Agency name: ACRA - Adolescent Community Reinforcement Approach (Housed at Program RISE)		Insurance/Fee: Free	
Address: 29 Hollis St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Jamie Wood Chiarelli		Phone: 978-264-3500 ext 3508	
Website:			
Days and Hours of operation: Wednesdays by appointment until 7:00pm			
Services are provided in the following languages: English			

Service Description: Behavioral intervention and continuing care for adolescents ages 12-17 with substance use concerns

Agency name: Community Impact		Insurance/Fee: Accepts most insur. Willing to make arrangements.	
Address: 211 Main St, Room 3	City: Milford	State: MA	Zip: 01757
Contact Person: Amy Leone		Phone: 508-422-0242	
Website:			
Days and Hours of operation:			
Services are provided in the following languages: English			
Service Description: Provides a broad range of health, mental health, and educational services through individual, couples, family, and group psychotherapy.. Specialties: Adolescent behavioral problems, relationship issues, and substance abuse.			

Agency name: Families for Depression Awareness		Insurance/Fee:	
Address: 395 Totten Pond Road	City: Waltham	State: MA	Zip: 02451
Contact Person: Julie Totten, President and Founder		Phone: 781-890-0220	
Website: www.familyaware.org			
Days and Hours of operation: 9-5, m-f			
Services are provided in the following languages: English, spanish			
Service Description: Information and education for families who have a depressed person, consisting of brochures, webinars, podcasts and website.			

Agency name: Genesis Counseling Services		Insurance/Fee:	
Address: 24 Union Ave, Suite 11	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-2992	
Website: www.genescounseling.org			
Days and Hours of operation: Mon-Thurs, 9am-9pm, Fri 9am-3pm			
Services are provided in the following languages: English, Spanish			
Service Description: Youth substance abuse program - 3 session educational format for teens covering alcohol, drugs, and anger management.			

Agency name: MetroWest YMCA Hopkinton		Insurance/Fee: Fees needed to participate. Financial aid available.	
Address: 45 East St.	City: Hopkinton	State: MA	Zip: 01748
Contact Person:		Phone: 508-435-9345	
Website: www.metrowestymca.org			
Days and Hours of operation: Vary according to program schedule.			
Services are provided in the following languages:			
Service Description: Outdoor and Environmental Education program, team building and challenge course, outdoor swimming pool and Summer Day Camp program.			

Agency name: MetroWest YMCA Framingham		Insurance/Fee: Fees needed to participate. Financial aid available.	
Address: 280 Old Connecticut Path	City: Framingham	State: MA	Zip: 01701
Contact Person:		Phone: 508-879-4420	
Website: www.metrowestymca.org			
Days and Hours of operation: Mon - Fri, 5:00am - 10:00pm, Sat and Sun, 7:00am - 5:30pm			
Services are provided in the following languages:			
Service Description: Programs focused on youth development (before and after school programs, teen leadership programs, swim and sports classes, music and dance), healthy living (well-being and fitness, family tie, adult swim and sports), and social responsibility (safety and Education classes and partners with youth)			

Agency name: Samaritans/Samariteens statewide hotline		Insurance/Fee: Free	
Address:	City: Boston, MetroWest	State: MA	Zip:
Contact Person:		Phone: 24 hour hotline: Framingham: 508-875-4500 Toll Free: 877.870.HOPE Samariteen hotline: 800.252.TEEN(8336) , (3-9 on weekdays and 9-9 on weekdays)	
Website: http://samaritanshope.org/			

Days and Hours of operation: 24 hour suicide prevention hotline
Services are provided in the following languages:
Service Description: Suicide prevention hotline (samariteens staffed by volunteers 15-18), grief support services, community education and outreach, and lifeline (suicide prevention and intervention in correctional facilities)

Name: Tempo	Insurance/Fee: N/A		
Address: 68 Henry St	City: Framingham	State: MA	Zip: 01702
Contact Person: Yolanda Ortiz		Phone: 508-879-1424	
Website: www.tempoyarc.org and www.futureskillsinstitute.org			
Days and Hours of operation: Mon, Wed, Fri 9:00AM-6:00PM. Tues, Thurs 9:00AM - 8:00PM.			
Services are provided in the following languages: English, Spanish and Portuguese			
Service Description: Drop-in resource center for young adults aged 17-24. Range of services includes employment services, career development, health services, legal advocacy, housing search and placement, and other services. Also includes Future Skills Insitute to help young adults with career skills.			

Agency name: Wayside: Community Service Agency	Insurance/Fee: Mass Health		
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person: Beth Chin		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: English, Portuguese ,Spanish			
Service Description: Wraparound Process of Intensive Care Coordination, Family Support and Training through Parent Partners, for Framingham/Metrowest Area for MassHealth youth, with serious emotional disturbance under the age of 21			

Agency name: Wayside: FamilyWorks		Insurance/Fee:	
Address: 88 Lincoln Street	City: Framingham	State: MA	Zip: 01702
Contact Person:		Phone: 508-620-0010	
Website: www.waysideyouth.org			
Days and Hours of operation: Flexible depending on service provided			
Services are provided in the following languages: Spanish, Portuguese, Creole, French			
Service Description: Provides Family stabilization meeting with families in their natural environments. Includes: therapeutic counseling, behavior management, skill building and accessing community resources. Take Charge Group, Anger Management for Teens and Practical Parenting Group.			

Agency name: Wayside Residential and Day Services		Insurance/Fee:	
Address: 1 Frederick Abbott Way	City: Framingham	State: MA	Zip: 01701
Contact Person:		Phone: 508-879-9800	
Website: www.waysideyouth.org			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description: CBAT (Community-Based Acute Treatment), BTR (Behavioral treatment Residential), STARR (Short term acute rapid reunification) Wayside Academy-chapter 766 approved special education ages 12-18, Psychiatric Day Treatment and Partial Hospitalization Program for youth 12-18,			

Compiled by Robin Gordon
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Program RISE at JRI Health
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Framingham, MA 01702
508-935-2960
rgordon@jri.org

Agency name:		Insurance/Fee:	
Address:	City:	State:	Zip:
Contact Person:		Phone:	
Website:			
Days and Hours of operation:			
Services are provided in the following languages:			
Service Description:			

Agency name: ACRA - Adolescent Community Reinforcement Approach (Housed at Program RISE)		Insurance/Fee: Free	
Address: 29 Hollis St.	City: Framingham	State: MA	Zip: 01702
Contact Person: Jamie Wood Chiarelli		Phone: 978-264-3500 ext 3508	
Website:			
Days and Hours of operation: Wednesdays by appointment until 7:00pm			

Services are provided in the following languages: English

Service Description: Behavioral intervention and continuing care for adolescents ages 12-17 with substance use concerns